GSS GEOTHERMAL SUPPLY COMPANY INC

General Information

PRICING

All prices are subject to change without notice.

FREIGH1

Freight on all orders are prepaid and add unless otherwise noted.

ORDER PLACEMENT

Purchase orders should be faxed. In the event a verbal purchase order is taken it is the customers responsibility to review the order acknowledgement for accuracy.

TERMS

Payments terms Net 30 days unless otherwise stated in the terms portion of the Order Acknowledgement. The Atlantis Vault, Commercial Pump Station and select Fabrication products require a 50% Deposit, the balance is then due in Net 30 Days. Discounts are not applicable on these purchases.

INVOICING

Payment is due no less than 30 days from the date of invoicing unless otherwise stated in the terms portion of the invoice. **Statements are not issued.** <u>All payments should be made directly from the invoice.</u>

NON STOCK PRODUCT

All purchase orders for non stock product are non cancelable. Purchase orders for non stock products can not be changed once production has begun. Non stock pipe, and other non stock products, may require additional lead time.

CUSTOM FABRICATION

All quotes and purchase orders for custom fabrication will require a drawing. Custom fabrication products will be built according to customer specifications.

RETURNED MATERIALS

Non stock items and Custom Fabricated products are NOT returnable. Stock products may be returned within 90 days of purchase. Returned Materials Authorization must be issued in order to return product.RMA must be filled out properly to receive credit and must be APPROVED by GSC prior to the return. A 30% restocking fee applies to ALL returns ** NO EXCEPTIONS**, plus return freight will apply as well. All products that exceed the 90 days are not returnable. All returned product must be clean and in resalable condition subject to inspection and approval upon receipt within 30 days from date of issued Returned Materials Authorization or the RMA will be cancelled with NO further action. Credit Memos will be issued pending receipt & inspection of the materials being returned. A copy of the ORIGINAL Invoice on which the materials were purchased must be enclosed to receive your credit.